# DECLARATION ON THE COMPLIANCE OF DATA PROTECTION REQUIREMENTS

Pink Aviation Services GmbH&CoKG

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# **EXPLANATIONS AND INSTRUCTIONS**

#### 1. Placement and content of the privacy policy

In the context of the data collection by the responsible party and the purposes of data processing and in the interests of maximum transparency, the responsible party is obliged to provide the data with sufficient information already during the collection of data. In addition, there is an additional obligation to provide information about data collections that are not the result of a direct survey from the customer (data collection without decision or cooperation of the customer, collection of such data from third parties, such as credit checks or customer data originating from third-party rating portals). In this case, the customer should be informed about the source of the data and whether it is a public source.

A frequently chosen solution is an easy to find privacy policy on the own website (and not only hidden in the imprint), as well as an additional link in the e-mail signature. In addition, the privacy policy can be given to the person on paper (information sheets in the company). The information requirement can also be verbal. However, since fulfillment should always be verifiable - even after a longer period of time - information in writing is recommended. In the case of non-fulfillment, high fines are threatened.

## 2. Profiling

Profiling is the creation of user-related personality profiles based on processed data in order to automatically assess those affected and to draw detailed conclusions about behavior and preferences.

Within the company there is no profiling as part of the data processing.

## 3. Plugins

No plugins are used.

## 4. Data Protection Officer

Due to the size and responsibilities of the company no data protection officer is necessary.

#### 5. Legal notice

This document refers to the valid legal situation as from the 25.5.2018 in Austria

# DATA PROTECTION

## 1. Principles

This Privacy Policy applies to all persons using the services of Pink Aviation Services GmbH & CoKG (henceforth referred to as Pink KG). We inform you about the way, range and purpose of the collection and use of your personal data by our company. We respect your privacy and strive to comply strictly with the legal requirements for the processing of your personal data (EU Regulation No. 679/2016 (DSGVO), DSG 2000, DSG 2018 and TKG 2003). All your personal information will be processed on those requirements.

Responsible for data processing is Thomas Lewetz, general manager thomas@pink.at, his representative is Ursula Iragorri, general manager uschi@pink.at.

Our facilities are available to persons with a valid skydiving license, as well as skydive students in training and those interested in skydiving. By using our services and your delegation of agreement, you certify that you belong to one or more of the above mentioned categories and are able to give a valid consent, or that you already handed in a valid consent of your parent or guardian.

#### 2. Information in accordance with Art. 13 DSGVO

Your personal data, these are in particular

- your master data (name, surname, address, e-mail address, telephone and fax number, date of birth, customer number) and language,

- the data in your ID cards (e.g. identity card, driver's license, skydive license etc. including the issuing authority and validity),

- the data on payment methods in connection with payments in particular ATM cards, credit cards and bank cards,

- the services and personal preferences you have requested, and

- special categories of data such as parachute type, number of jumps ect. as well as informations on special needs,

are needed for our services.

We store, process and - if necessary - provide this information to third parties with whom we cooperate to provide the most effective and optimal service to our customers - including data processing companies, software and agency service providers and others. We do not use profiling and automated decisions.

The legal fundamentals for these data processing processes are

- the fulfillment of our pre-contractual and contractual obligations to you,

- consents obtained from you,

legal, contractual or other legal obligations on our part (for example, documentation rights and duties under accountings, tax and customs law, litigation, claims and assessments, statistics with respect to authorities nationally and internationally) and § 96 TKG and
our legitimate interests (e.g. improving our customer service, including the field of direct advertising or the exercise of our own legal interests).

The duration of the storage depends on the duration of our business relationship, the consent given by you, and the statutory retention obligations and legal obligations applicable to us. For our best possible customer service we emphasize that in the case of a

regular cooperation, we endeavor to know your customer wishes that have already been conveyed to us so that we can satisfy you as costumer permanently.

**NOTE**: Data about information according to Art. 14 DSGVO if personal data are processed, which are not collected directly from the customer (see also point 1. of the explanations and instructions ("Placement and content of the privacy policy") to this statement).

# 3. Our websites

By accessing our website, your access data will be automatically collected and stored. These access data may include: the page accessed, the files viewed, the date and time, the IP address of the user, data of the computer, in particular the browser and the operating system, as well as the data volume and the message of the successful operating. These access datas are used for internal statistical purposes to ensure the security and to optimize our quotation. The access data will be evaluated to secure evidence, if an unlawful act is suspected.

By entering your personal data in one of our contact forms, you consent to the transmission and storage and processing by us for the duration of this specific request. Especially for your requests via contact form, chat and emails you send us. We need this data to process your request and in these cases we also store your IP address for purposes of securing evidence. As long as this is necessary for you or us to take care of any requests and communications, we will storage everything that's needed.

The legal fundamentals for this data processing is your consent, our pre-contractual and contractual obligations to you, our legitimate interests and legal obligations of all kinds and § 96 TKG.

## 4. Newsletter

You are free to subscribe to our newsletter. The registration for which you must provide your e-mail address and give your consent to receive the newsletter can only happen if you send us your e-mail address. In every newsletter you receive, you will find all the information you need to unsubscribe from the newsletter. For more information about our newsletters please contact us at office@pink.at. We are happy to help.

The content of our website has been carefully prepared and checked several times, but we assume no liability for the topicality, correctness and completeness of the information provided. Claims for damages for the use or non-use of the information or for the use of incorrect or incomplete information are excluded. All offers are non-binding. We reserve the right to change, supplement or delete the offer or parts thereof without prior notice or to cease publication of the website temporarily or permanently. The content and programming of our website are protected by copyright and ancillary copyright. Any duplication - also in extracts - and public reproduction, especially the copying of texts, graphics and photos, is prohibited without our prior written consent.

# 5. Transmission to third parties / obligations of processors

Your personal data may be collected from us

- within the company taking into account the permitted uses,

- to processors (e.g. for our electronic advertising in form of newsletters) and to third parties who are required to provide the services you require, who have committed ourselves to comply with applicable privacy standards.

If compliance with European data protection standards is not possible - for example because standard contractual clauses, adequacy decisions or certifications are not guaranteed in the specific case - we will inform you in time and also obtain the necessary consents from you. For further information please contact us at <u>office@pink.at</u>.

#### 6. Cookies und Tracking services

No cookies are used on our website.

We also use third-party content on our website to make our website as informative and convenient as possible for you. These include e.g. Google maps, RSS feeds or Youtube. These third party providers will receive your IP address for technical reasons. We have no influence on the use of this data by the third-party provider. We refer in this regard to the privacy statements of the particular provider. We use Google Analytics, a web analytics service provided by Google Inc. 1600, Amphitheater Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies, and the information about your user behavior generated by the cookie is generally collected to a Google server in the United States which is transmitted and stored there. Your IP address is previously truncated within the European Union and thereby anonymized or at least pseudonymized, except in exceptional cases, the full IP address is transmitted to a Google server in the United States and shortened there. Google uses this information for the purpose of evaluating your use of the website, compiling reports on website activity and providing other website and internet related services to the website operator. The IP address transmitted by Google Analytics within your browser will not merged with other data from Google in this context, you should also read Google's privacy policy, in particular the information available under the following two links:

- <u>http://www.google.com/analytics/terms/de.html</u> and
- https://www.google.de/intl/de/policies/

We use Facebook social plug-ins from the social network Facebook, operated by Facebook Ireland Limited, 4 Grand Canal Square Dublin 2, Ireland, and Facebook Inc., 1601 S. California Avenue, Palo Alto, CA 94303, USA. These plug-ins are buttons that Facebook uses to see who is calling our website. If the visitor is also registered and logged into Facebook as a user, further information from Facebook is also stored. For technical reasons Facebook receives your IP address. We have no influence on the use of this data by Facebook. We refer in this regard to the privacy statements of Facebook, in particular the information available at the following link:

- https://www.facebook.com/help/568137493302217

- https://www.facebook.com/help/568137493302217.

It also gives you information on how to use your browser to block Facebook social plug-ins.

## 7. Contact

You can request information about your personal data stored by us free of charge at any time. As affected customer, you also have the right to revocation, information, deletion, rectification, restriction and transfer of your personal data, as far as there is no legal duty of retention on our part.

Consequences of the revocation: deactivating the data record

For more information about your rights as a affected customer, please contact us at office@pink.at. We're here to help. For complaints, the Austrian Data Protection Authority (DSB), Wickenburggasse 8-10, 1080 Vienna, is the supervisory authority.

#### 8. Others

We have implemented organizational and technical security measures that we continually evaluate and adapt as necessary to protect your personal information that we store and process. We reserve the right to change this privacy policy at any time and to adapt it to new developments. The new version is valid from provision on our website. The current version of the privacy policy is available at any time on the website www.pink.at.